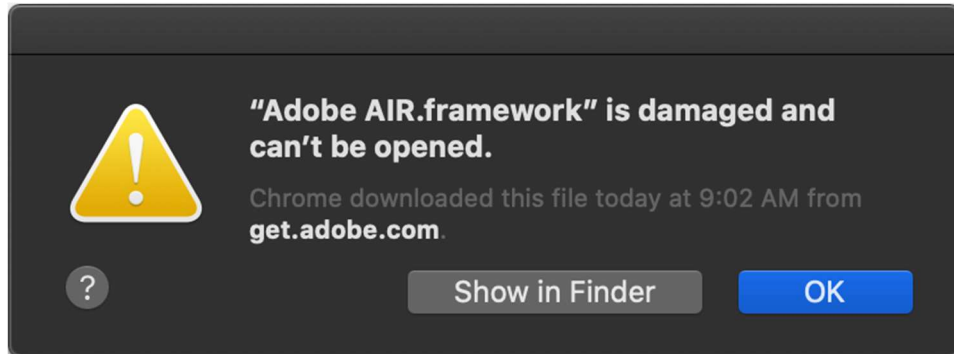# MacOS Catalina: Resolving Adobe AIR Error
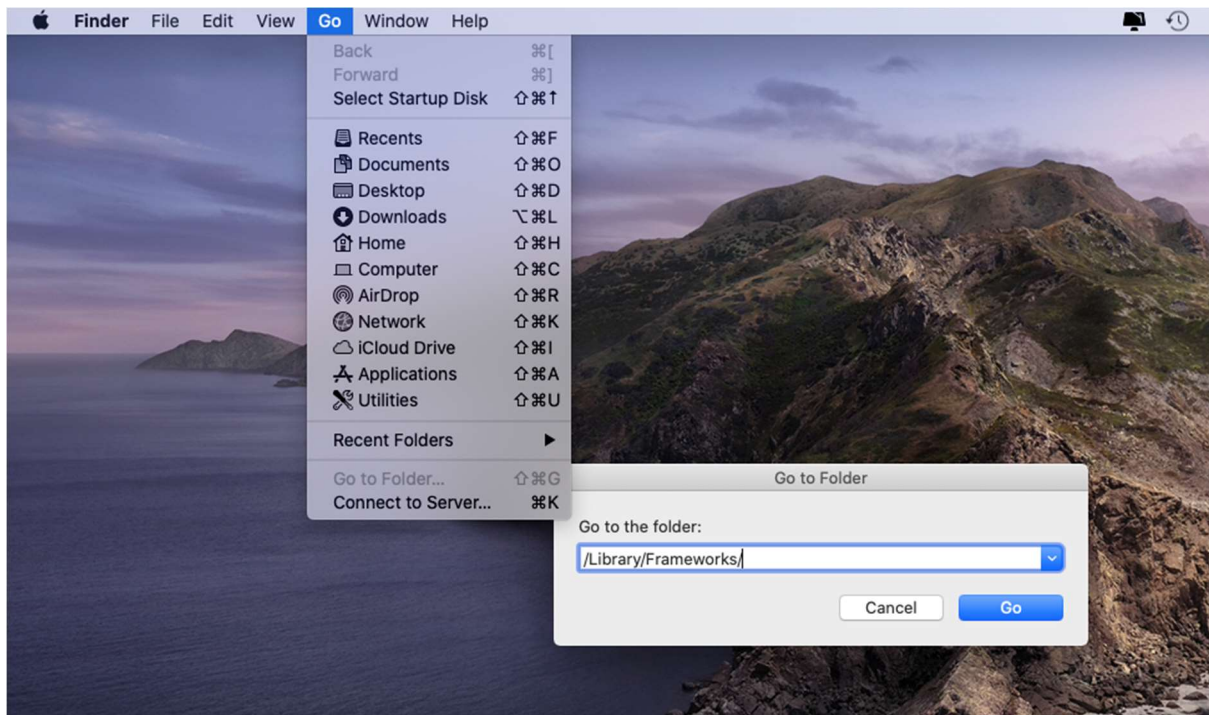
If you have upgraded to the latest **MacOS Catalina**, you may have received this this error after installing **Adobe AIR** or after opening **HymnQuest**:

But don't worry - we've figured out a way to get around this. It's not the simplest process, but it does work.

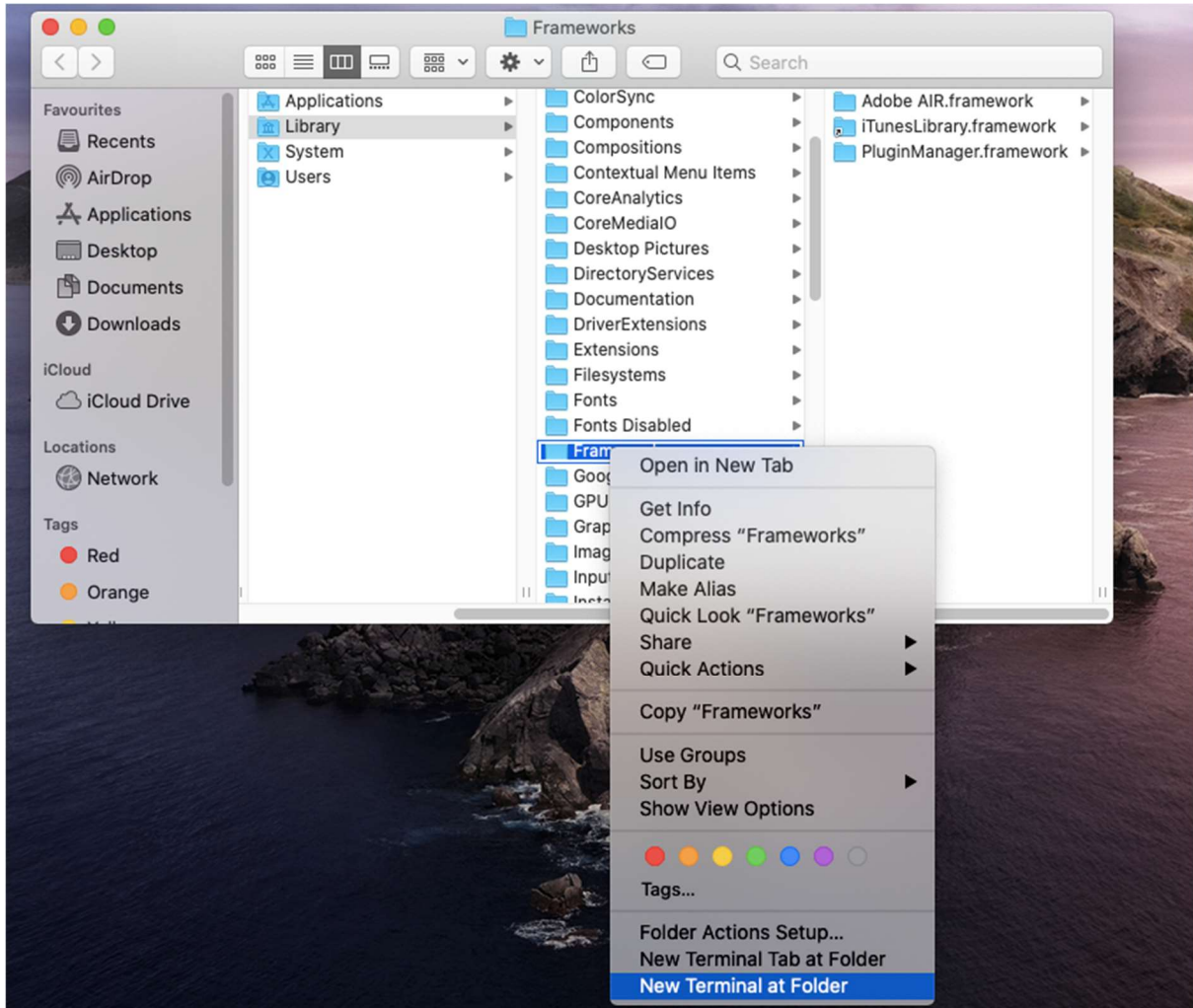## Step 1 of 3: Open Finder: Go to Frameworks

a. Open **Finder**.
b. From the Finder menu bar click **Go** > **Go to Folder**
c. Type or copy/paste this: **/Library**
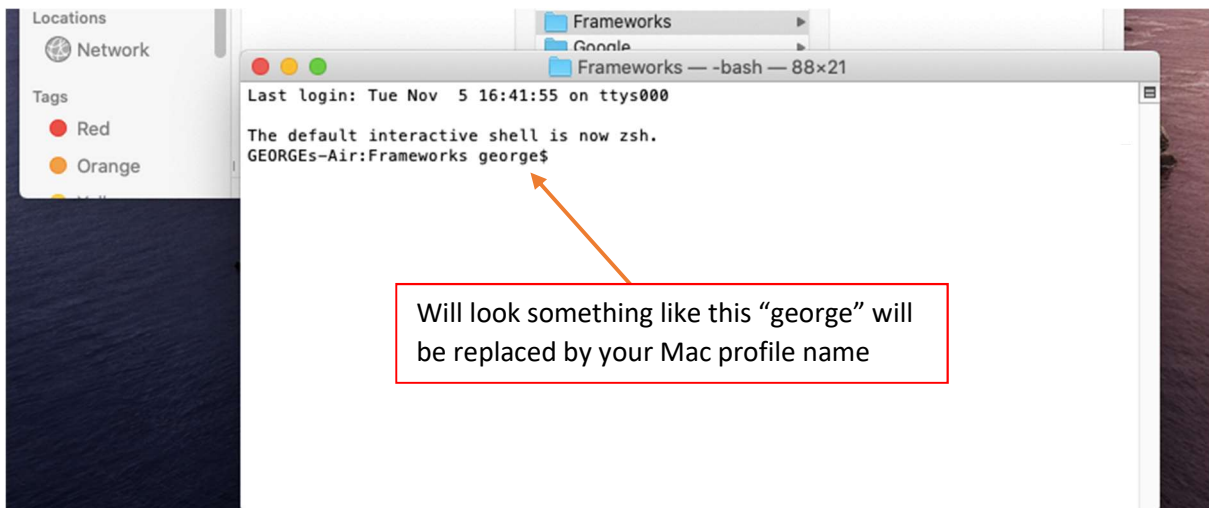d. Click Go, then right-click on **Frameworks**

MacOS Catalina: Resolving Adobe AIR Error

Step 2 of 3: Open Frameworks in Terminal

a. Right-click on the **Frameworks** folder
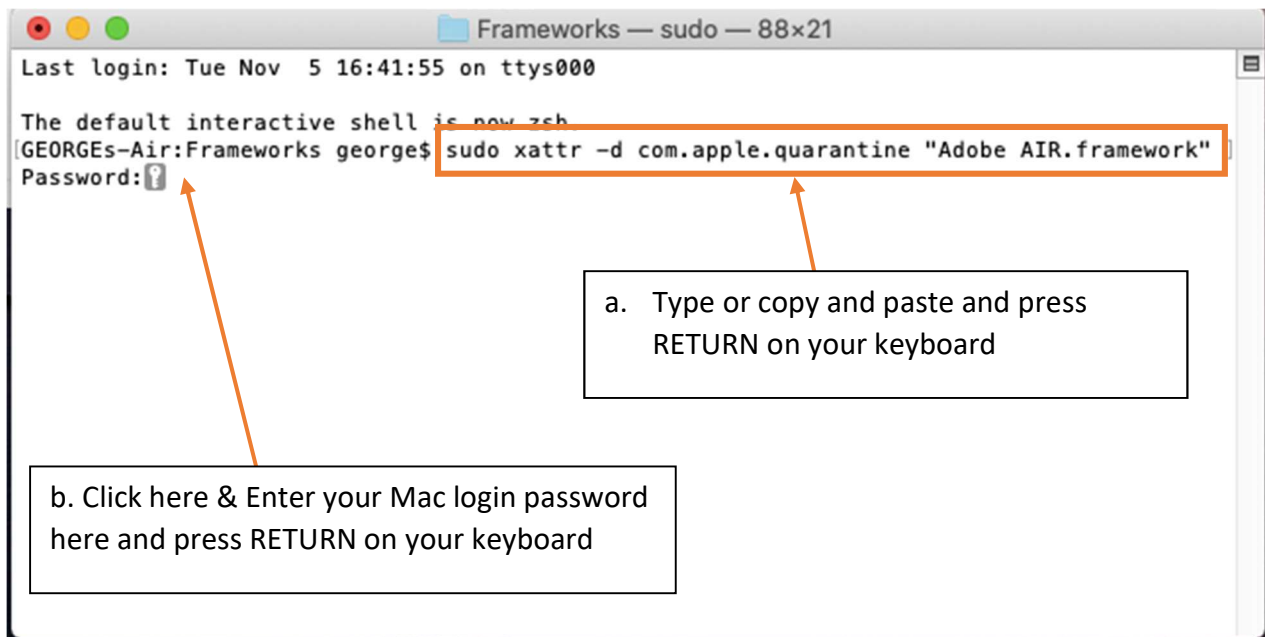b. click on "New Terminal at Folder"

This will open a new Terminal window. It should look something like this:

Will look something like this "george" will be replaced by your Mac profile name

MacOS Catalina: Resolving Adobe AIR Error

Step 3 of 3: Remove Quarantine Bits

    a. Type or copy and paste:
       sudo xattr -d com.apple.quarantine "Adobe AIR.framework"
       and press "RETURN"
    b. Enter your Mac login Password when prompted and press "RETURN".

Terminal window showing:

```
Last login: Tue Nov  5 16:41:55 on ttys000

The default interactive shell is now zsh.
[GEORGEs-Air:Frameworks george$ sudo xattr -d com.apple.quarantine "Adobe AIR.framework"
Password:
```

a. Type or copy and paste and press RETURN on your keyboard

b. Click here & Enter your Mac login password here and press RETURN on your keyboard

That's it!

If **HymnQuest** is already installed open it. If not, install it afresh.

If HymnQuest still doesn't install or run at this point, then it may be necessary to download and install a special modified version of the installer:

http://stainer.co.uk/hymnquest/HymnQuest-17.3.1.air